

What to Expect As a Medical Traveler?

Just 10 Easy Steps!

Begin by contacting one of our staff members at our toll free phone number (800) 357-1773.

Next, we'll contact you to:

- Review your medical history and current medical needs
- Determine whether you're a good candidate for medical travel
- Explain how we evaluate medical providers
- Discuss destination options for your medical needs
- Describe the "behind-the-scenes" services we provide

Provide us with your medical records such as X-rays, MRIs, and other test results. Our staff will research choices available based on your medical condition and personal preferences, finding the best hospitals and doctors within our broad network.

To narrow the field, we'll send your records to the doctors best able to meet your needs. They will each evaluate your condition, make recommendations, and provide cost estimates in a timely fashion. You review your options, including detail on the hospitals and background on the doctors we recommend.

To help you make an informed and confident decision, we will arrange a phone conference between you and the overseas medical teams you're interested in. Your local healthcare providers can also be on the call if you'd like.

Once you've made your decision, we'll take care of the details. We'll take organize your travel documents, travel arrangements, take care of your payment arrangements, and organize financing if needed.

Arriving at your destination, you'll be greeted at the airport and driven to the hotel. You'll be introduced to your liaison, who will coordinate your admission and all details during your stay.

During admission, you'll finalize payment to the hospital and meet your medical team.

Your lead doctor will explain every aspect of your procedure in detail. No matter which of the providers you've chosen, you'll be able to communicate clearly with the help of our certified medical interpreters. DCS will stay in constant contact with you and your medical team throughout your stay, and will relay information back to loved ones as appropriate.

Once your medical team has determined you're ready for discharge, you'll either fly home or be moved to nearby lodging for further recovery and follow-up care, physical therapy, or further treatment. When you're ready to return home, we'll confirm your travel arrangements once again and help you get on your way. To provide the optimum service, we'll stay connected with you for as long as you need us and answers any post-care issues that arise.